



**SECURE NEXUS**  
Your digital defence partner.



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# NEXUS GUEST

Managed guest WiFi with branded portals, flexible access options and customer engagement tools for hospitality businesses.

[» Secure Nexus Solutions](#)



# Nexus Guest combines secure, fully managed guest WiFi with customer engagement tools, helping hospitality businesses deliver better connected experiences and make the most of new digital opportunities.

Today's customers expect easy, reliable WiFi, whether they're enjoying a coffee, dining out, or staying overnight. But providing internet access is only the beginning of what guest connectivity can offer your business.

Nexus Guest brings together professionally managed network infrastructure, a branded welcome portal and a range of optional digital services, giving hospitality businesses a straightforward way to improve connectivity and introduce new customer-facing features.

From supplying and installing the equipment to configuring, monitoring and maintaining your network,

Secure Nexus takes care of the technology, leaving you free to focus on running your business and looking after your customers.

## Why Choose Nexus Guest?

- **Easy Guest Connectivity:** Give customers straightforward WiFi access through a branded welcome portal.
- **Secure Network Separation:** Keep guest internet traffic separate from your internal business systems.
- **Flexible Access:** Choose complimentary WiFi, paid access or voucher-based connections to suit your venue.

- **Customer Engagement:** Optional tools for promotions, feedback and digital menus help you make more of your guest connections.
- **Managed by Experts:** Secure Nexus handles network configuration, monitoring, maintenance and remote technical support.
- **Predictable Costs:** Agreed setup fees and monthly payments, with equipment management and support included throughout your agreement.



# From independent cafés to busy restaurants and hotels, every venue has its own connectivity requirements, shaped by the size of the premises, the number of guests and the services it wants to offer.

Nexus Guest provides a choice of managed WiFi packages designed to meet the different needs of hospitality businesses, from straightforward guest internet access to additional digital services that help you engage with customers and make more of every visit.

Each package includes professionally managed network infrastructure, a branded guest portal and ongoing

technical support, giving you a secure, reliable foundation without the responsibility of managing the technology yourself.

Whether you're welcoming a handful of customers or hundreds of guests each day, we'll help you find a solution that suits your venue, its layout and the way you operate. As your business develops, you can explore additional features, extend

your connectivity and introduce new ways to communicate with customers, promote your services and support future growth.

Our four packages offer different levels of connectivity and functionality, making it easier to choose the right starting point for your business.

| Package   | Designed For                                                                              | Includes                                                                                                                                 |
|-----------|-------------------------------------------------------------------------------------------|------------------------------------------------------------------------------------------------------------------------------------------|
| Essential | Small cafés, restaurants and independent venues.                                          | Managed guest WiFi with one access point, a branded guest portal and ongoing network support.                                            |
| Plus      | Larger restaurants, pubs and hospitality venues.                                          | Managed guest WiFi with two access points for wider coverage, a branded portal and ongoing support.                                      |
| Engage    | Venues looking to develop customer relationships and introduce additional guest services. | Managed guest WiFi with access points tailored to your venue, alongside portal campaigns, customer feedback and digital menu assistance. |
| Hotel     | Hotels and larger hospitality premises.                                                   | Survey-led network design, multiple access points and a tailored managed guest WiFi service.                                             |



Guest WiFi offers much more than just internet access. Nexus Guest helps you introduce digital services, promote your business and build stronger customer relationships, all supported by secure, professionally managed technology.

#### What's Included?

- **Managed Guest WiFi:** We supply, install and configure the equipment, keeping guest connectivity separate from your internal business network and taking care of ongoing monitoring and maintenance.
- **Branded Guest Portal:** Welcome visitors with a customised login experience, offering complimentary, paid or voucher-based access to suit your venue.
- **Customer Engagement:** The Engage package introduces promotional campaigns, customer feedback and opportunities to collect customer information for permission-based marketing.
- **Digital Menus & Ordering:** Digital menus and QR-code ordering can give customers the convenience of browsing, placing orders and paying through Stripe, PayPal or cash. Payment functionality can be enabled across all Nexus Guest packages, using your existing Stripe or PayPal account. Integration with other venue systems can be explored on a case-by-case basis, subject to feasibility and additional charges.
- **Ongoing Support:** Remote monitoring, network maintenance, configuration management and regular service reviews help keep your technology working for your business.

#### The Benefits

- **Better Guest Experiences:** Simple connectivity and convenient access to digital services.
- **New Opportunities:** Promote offers, gather feedback and encourage repeat business.
- **Less to Manage:** Leave the technical infrastructure and ongoing maintenance to Secure Nexus.
- **Room to Grow:** Introduce additional functionality as your business develops.



# At Secure Nexus, our mission is to help businesses make the most of digital technology while keeping their people, customers and information safe.

We believe technology should create opportunities, not complications. Whether that's improving customer experiences, making everyday operations more efficient or helping businesses grow, we provide the expertise and support to make digital solutions work harder for our clients.

Security underpins everything we do. By combining cybersecurity expertise with practical, accessible technology, we help businesses embrace new digital opportunities with confidence, supported by security measures designed to protect their systems, information and customers.

With Nexus Guest, we bring this approach to the hospitality sector, helping businesses offer better connected experiences, develop

customer relationships and introduce new digital services, all supported by secure, professionally managed infrastructure.

Our focus is on making technology straightforward, useful and secure, giving businesses the confidence to do more with it.

## Why Work With Us

- **Security is in Our DNA:** Guest WiFi is designed to operate separately from your internal business network, helping protect business systems and information.
- **End-to-End Managed Service:** From equipment supply and installation to configuration, monitoring and ongoing technical support.
- **Designed Around Your Business:** Solutions tailored to your venue's size, layout and connectivity requirements.
- **Ongoing Support & Maintenance:** Remote monitoring, firmware management, configuration backups and equipment warranty management.
- **Flexible & Scalable:** Packages designed for independent cafés, restaurants, pubs, hotels and larger hospitality venues.
- **One Trusted Partner:** A single provider managing your guest connectivity infrastructure, with the expertise to support your wider cybersecurity needs.



At Secure Nexus, our values guide everything we do. They drive our decisions, shape our culture, and ensure we deliver security with confidence, integrity, and impact.

|                                                                                    |                                                                                     |                                                                                     |                                                                                     |                                                                                       |                                                                                       |
|------------------------------------------------------------------------------------|-------------------------------------------------------------------------------------|-------------------------------------------------------------------------------------|-------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------|
|  |  |  |  |  |  |
| <b>Secure with Impact</b>                                                          | <b>Own It, Together</b>                                                             | <b>Keep It Authentic</b>                                                            | <b>Stronger as One</b>                                                              | <b>Think Bold, Act Smart</b>                                                          | <b>Never Stop Growing</b>                                                             |
| We don't just protect systems; we build trust and peace of mind.                   | Accountability strengthens both our team and yours.                                 | Honesty and integrity drive every interaction.                                      | Collaboration fuels resilience and innovation.                                      | We embrace creativity and calculated risks to solve challenges in new ways.           | We learn and adapt continuously to stay ahead of threats.                             |



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# Ready to make more of your guest WiFi?

Give your customers a better connected experience while creating new opportunities to engage with them. Talk to Secure Nexus about your venue and we'll help you find the right managed guest WiFi solution for your business.

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